

Online bill payment

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For a fee, you can make many of your city payments online. Below, select the specific type of payment you need to make and click on the link that will take you to the secure, third-party website of Paymentus Corporation.

- **City utility payments for water, sewer, stormwater services:** Paymentus will charge a \$3.95 service fee for each \$230 utility payment transaction. Go to

<https://ipn.paymentus.com/otp/stde/plm>

or call toll free 1-877-281-2073.

- **Payments for city ambulance services:** Paymentus will charge a \$29.95 service fee for each \$1200 ambulance payment transaction. Go to

<https://ipn.paymentus.com/otp/stde/plca>

or call toll-free 1-877-565-3803.

- **Payments for miscellaneous city bills:** Paymentus will charge a \$4.95 service fee for each \$300 miscellaneous transaction. Go to

<https://ipn.paymentus.com/otp/stde/plcm>

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To use this service, have the following information on hand:

- Either your utilities account number, ambulance run number or miscellaneous account number
- The balance owed on your bill
- Your credit card or check routing information
- A valid e-mail address for confirmation receipt (online payment only)

For customer service, contact Paymentus at 1-800-420-1663 or customercare@paymentus.com